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CASE STUDY H.Essers



ABOUT ESSERS



H.Essers is a pan-European logistics provider that emphasises asset-based differentiation. Headquartered in Genk, Belgium, H.Essers have 71 branches across 17 countries in Europe. They invest in supply chain solutions for demanding industries such as chemicals, pharmaceuticals, healthcare and high value products. H.Essers has managed steady and significant growth by showing customers that anything is "transpossible".

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CHALLENGES

- Demanding customers
- Urge to quickly find cost-effective capacity among the vetted H.Essers subcontracting carriers for charters in regions not typically served by H.Essers own trucks and for overflow cargo
- Streamlining the chartering process, from offer to payment, so that both H.Essers and the carrier can focus more on the service and less on the clerical tasks

SOLUTION

- > Auto Match was rolled out across a large base of their carriers in Europe, initially in markets like Austria, Germany, Denmark, and Poland.
- > This brings AI into a high-frequency, data-driven decision of chartering spot moves with 3rd party carriers: to whom to offer work to, at what price, and in what timeline.

RESULTS

- Auto Match has had a 100% success rate at finding price-competitive capacity, with an average time to carrier acceptance of 15 minutes.
- The results exceeded expectations in terms speed, cost, and improved working conditions for staff and carriers.
- As an early adopter of AI for Trucking, H.Essers is better positioned to service demanding industries even in times of constrained capacity.

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